



Motor Vehicle Division Update

TIC - May 12, 2026

Vehicle Services Bureau

Electronic Title and Registration

- In development and is scheduled to be in production by the end of July 2026.
- Will allow constituents to purchase a new vehicle and have title and registration completed at dealership where the registration will be printed and license plates will arrive at the address indicated by the customer.

Salvage Certificate Online Service

- Currently in testing with vendor.
- Will allow commercial entities to apply for, and receive, salvage vehicle certificates quickly to drastically speed up their business processes.

Numbers (April, 2026)

Total Vehicle Transactions Statewide.....**103,230**

Top e-Services Transactions

- Registration Renewal.....**21,222**
- Title Replacement.....**596**
- Registration Replacement.....**372**
- Update Vehicle Mailing Address.....**602**

Driver Services Bureau

Numbers (April 2026)

- Average Transaction Times.....**6.1 minutes**
- Total Transactions.....**7,507**
- e-Services Transactions.....**9,269**

Citizenship Markers

98,207 Credentials have been printed with the Citizenship Marker.

Big 7 Wait Times (days*) (April 2026)

- Written testing.....**2**
- Road Test.....**1**
- Renewal.....**0**

Statewide Wait Times (days*) (April 2026)

- Written testing.....**8**
- Road Test.....**7**
- Renewal.....**3**

*walk-ins always available

Mobile Driver License (mDL)

- As of the end of April - **31,648** (23,190 of these have the Real ID compliant credential).

Samsung wallet to go live in June - making mDL available in all wallets.

Operations Bureau

Mobile Driver License (mDL)

- Outreach completed with major colleges (MSU, Carroll, UofM, Western, Montana Colleges) and the Civic Center.
- Active coordination with key venues and fairs statewide, including MetraPark, multiple county fairgrounds, Bigfork Brewfest, and scheduled events in Missoula (May 13) and Three Forks (July 17-18).
- Community engagement ongoing with Missoula Downtown (meeting scheduled).
- Additional outreach to breweries and age-restricted venues, including Lewis & Clark, Missouri River, Headwater, and Dorothy's in Billings (Credence reader active).

Other Achievements

- mDL Online Verification Launched May 4th.
- Testing underway to move off AAMVA UNI (projected savings will be \$64,700 per year).
- Supporting setup for new Customer Service Center.
- Work continues on enabling vehicle transactions in MVD Exam Stations.
- April workload: **1,323** tickets completed and 88 SQRs moved to production.